

**Township of Norwich**  
Municipal Performance Measurement Program • 2008 RESULTS

FIR Reference	Local Government	2008	2007	2006	2005	2004
1.1 91 0203 13	Operating costs for governance and corporate management as a percentage of total municipal operating costs.	11.9%	12.0%	12.1%	11.4%	11.8%

**NOTES – 2005** – information is posted on the Municipal Website as well as in the Municipal Office regarding the public input system to identify barriers and gaps in existing services/programs.

	Fire Services	2008	2007	2006	2005	2004
2.1 91 1101 13	Operating costs for fire services per \$1,000 of assessment.	\$0.35	\$0.31	\$0.33	\$0.33	\$0.31

**NOTES**

	Police Services	2008	2007	2006	2005	2004
3.1 91 1202 13	Operating costs for police services per person.	\$205.00	\$193.16	\$174.64	\$434.76	\$418.75
3.2 92 1258 07	Violent crime rate per 1,000 persons.	2.7	2.9	3.7	3.8	2.1
3.3 92 1259 07	Property crime rate per 1,000 persons.	33.6	28.8	28.1	27.0	31.9
3.4 92 1263 07	Total crime rate per 1,000 persons (Criminal Code Offences excluding traffic).*	37.5	34.4	33.7	33.7	36.4
3.5 92 1264 07	Number of youths charged per 1,000 youths.*	5.8	11.9	16.5	9.5	2.7

**NOTES**

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		<b>Roads</b>	2008	2007	2006	2005	2004
4.1	91 2105 13	Operating costs for paved (hard top) roads per lane kilometre.*	\$815.36	\$989.03	\$606.00	\$746.30	\$820.27
4.2	91 2106 13	Operating costs for unpaved (loose top) roads per lane kilometre.*	\$1,456.49	\$1,104.48	\$1,610.75	\$1,090.25	\$1,720.51
4.3	91 2203 13	Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.*	\$729.48	\$651.13	\$309.79	\$674.07	\$400.74
4.4	92 2152 07	Percentage of paved lane kilometres where the condition is rated as good to very good.	61.1%	62.5%	56.3%	55.3%	55.3%
4.5	92 2251 07	Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.	100%	100%	100%	100%	100%

**NOTES – 2005-** Township Council passed By-law 53-2005 being a By-Law to Regulate Handicap Parking within the Township.

**2003 –** The Public Works “Level of Service Standards” were approved by Council. This outlines sidewalk snow clearing and repair standards as well as response times for non-functioning streetlights.

		<b>Parks and Recreation</b>	2008	2007	2006	2005	2004
10.1	91 7101 13	Operating costs for parks per person.	\$13.82	\$11.62	\$10.37	\$12.63	\$8.18
10.2	91 7201 13	Operating costs for recreation programs per person.	\$15.21	\$13.92	\$10.51	\$9.68	\$7.55
10.3	91 7301 13	Operating costs for recreation facilities per person.	\$84.83	\$77.50	\$78.50	\$51.96	\$57.21
10.4	91 7302 13	Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).	\$100.03	\$103.05	\$99.39	\$74.26	\$72.95
10.5	92 7255 07	Total participant hours for recreation programs per 1,000 persons.*	1,388.5	1,329.8	1,145.5	917.6	1,031.5
10.6	92 7151 05	Hectares of open space.	60	60	60	60	46
10.6	92 7151 07	Hectares of open space per 1,000 persons.	6.5	6.4	6.2	6.0	4.6
10.7	92 7152 05	Total kilometres of trails.	0	0	0	0	0

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10.7	91 7152 07	Total kilometres of trails per 1,000 persons.	0.0	0.0	0.0	0.0	0.0
10.8	92 7355 05	Square metres of recreation facility space.	50,260	50,260	50,260	50,260	41,000
10.8	92 7355 07	Square metres of recreation facility space per 1,000 persons.	5,444.7	5,370.2	5,226.7	5,049.2	4,118.9

**NOTES – 2005** - during the renovations of the Norwich Arena/Community Centre, the following issues were addressed: push button operation on main entrance doors to the Arena, elevator to allow access to the second floor, expanded washrooms in Arena Lobby to include a barrier-free toilet in the Men's & Women's washrooms, barrier-free toilet in the Men's & Women's washrooms in the Community Centre Lobby, new washrooms provided at the north end of the facility are barrier-free accessible. Designated accessible parking spaces were moved closer to the Arena and Community Centre entrances.

**2006** – signage was placed in the Norwich Arena to designate the heated accessible viewing area. Engineered drawings were done to facilitate the proposed retrofit of the Oxford Centre Hall (ramped entrance and accessible washrooms)

**2007** – during 2007 many goals were accomplished, including: new playground equipment with accessible features installed in the Harold Bishop Park, Norwich and Ducky Dennis Athletic Park, Burgessville; improved lighting installed in the Medical Centre parking lot; barrier-free doors installed at the Norwich Community Centre (Lions Hall and Frew Hall entrances); and a comprehensive accessibility retrofit undertaken on the Oxford Centre Hall, which included the installation of an additional accessible parking space, and ramped and automated entrance and accessible interior and exterior washrooms.

**2008**- Washrooms located at the entrance to the Auditorium at the Norwich Community Centre were renovated to include accessible stalls, plans were created for the accessible raised platform for viewing at the south end of the ice pad, and new playground equipment with accessible features was installed at the Springford Park.

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Parks and recreation measures were introduced in the 2004 Financial Information Return. The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.

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<b>Land Use Planning</b>			2008	2007	2006	2005	2004
12.1	92 8154 07	Percentage of new lots, blocks and/or units with final approval which are located within settlement areas.	60.7%	69.8%	40.0%	85.7%	40.0%
12.2	92 8163 07	Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year`.	100%	100%	100%	100%	100%
12.3	92 8164 07	Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.	100%	100%	100%	100%	100%
12.4	92 8165 07	Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.	0	0	0	0	1
12.5	92 8166 07	Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.	0	0	0	0	1

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